



croydon community
mediation

WORKING TOGETHER TO RESOLVE DISPUTES

we're here to help - talk to us

020 8686 6084

www.croydonmediation.org.uk

**Do you have a difficulty with your neighbour?
Do you find it hard to talk to your neighbour?
Do you want things to improve?**



Mediation is an effective way to resolve a difficulty and to reach an understanding.

Mediators are highly trained and experienced.

Mediators will visit you and your neighbour separately.

- 1. We will listen to you.**
- 2. We will listen to your neighbour.**
- 3. We will work with you to find a solution.**

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If you and your neighbour agree:

1. We will arrange for everyone to meet.
2. We will encourage you both to say how you feel.
3. We will help you to reach a fair solution.



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